

State Health Benefit Plan

Prescription Drug Claim Form

INSTRUCTIONS

If you purchase prescriptions from a State Health Benefit Plan network pharmacy, your claim will usually be filed electronically. You will not need to file a paper claim form, except as explained below. Always present your State Health Benefit Plan I.D. card when purchasing prescriptions to receive the current member co-payment.

A paper claim form is required only for the following types of claims:

1. Coordination of Benefits (COB)

When there is a coordination of benefits (COB) with another health plan, indicate whether the patient is covered under any other group health insurance plan. Attach a copy of the Explanation of Benefits (EOB) form from the other plan to this claim form. If the other plan does not issue EOBs, then attach prescription receipts from the pharmacy. Claims submitted for amounts that are equal to or less than your SHBP prescription co-payment will not be reimbursed. There is no coordination of benefits with another SHBP contract (dual coverage).

2. When you use a Non-Participating Pharmacy

If you use a non-participating pharmacy, a paper claim form is required. Claims will be reimbursed based on the network-contracted rate minus the applicable SHBP prescription co-payment.

To avoid undue delay, please complete all the required information on this claim form.

HOW TO COMPLETE THIS FORM

Use a separate claim form for each family member.

1. Insured's identification number (copy from State Health Benefit Plan I.D. card).
2. Insured's name, address and telephone number.
3. Patient's name (person for whom the drug was prescribed).
4. Patient's date of birth, month/day/year.
5. Patient's sex: check male or female.
6. Patient's relationship to insured. If "other" please explain relationship.
7. Prescription information: Rx Number, Date Filled, New Rx or Refill, Metric Quantity, Days Supply, Prescriber Name or I.D. Number, NDC Number and Rx Price.
8. NOTE: Any claims for ostomy supplies should be submitted with your Employee Health Expense Report Form to the address listed on the form.
9. Name, Address, Phone Number and NABP number of pharmacy filling the prescription.
10. Attach prescription receipts to an 8 1/2" x 11" sheet of paper and then attach to this form or attach prescription printout from the pharmacy to this form.
11. Mail this claim form to:

**ESI-HEB Paper Claims
PO Box 390863
Bloomington, MN 55439**

**For SHBP claim and benefit information calls:
1-877-650-9342 or 1-800-842-5754 (TDD)**

If you are a pharmacist with questions, call Express Scripts Pharmacy at 1-877-650-9340
